



Fy Nghyf / My Ref: CM42421

Dyddiad / Date: 21st November 2019

Councillor Ramesh Patel
Chairperson
Environmental Scrutiny Committee
County Hall
Atlantic Wharf
Cardiff
CF10 4UW

Annwyl/Dear Cllr Patel

Environmental Scrutiny Committee - 17th September

Thank you for your letter dated 25th September regarding the 'Affordable Funeral Strategy' and observations made by Members. Thank you also for your congratulatory comments concerning the staff at Bereavement Services, this is much welcomed and appreciated.

You have requested information on the type of plan or scheme that the Council is looking to deliver in relation to funeral plans or bonds. Whilst the strategy has identified a need for the Council to explore what options exist, this is very much at the early stage of recognising this need and it forms part of an action plan in the strategy. However a lot more investigation is required to provide you with the information you have requested. I will be happy to report further as this is developed and the Bereavement team has had opportunity to explore this fully.

Bereavement Services have long provided pre-need advice delivered by staff who are knowledgeable, experienced and trained on the services provided by Bereavement Services. It is not intended that Bereavement Services staff will offer a 'counselling' service as those seeking 'counselling' will be signposted to third sector groups who are trained and specialised to provide this service. Bereavement Services staff will be providing advice and guidance on all aspects of burial and cremation services and pre-need information such as funeral planning. Please be assured that the team at Bereavement Services are very competent in providing this type of information and advice already and any further training deemed necessary will be provided.

ATEBWCH I / PLEASE REPLY TO :

Swyddfa Cymorth Y Cabinet / Cabinet Support Office, Ystafell / Room 518, Neuadd y Sir / County Hall
Glanfa'r Iwerydd / Atlantic Wharf, Caerdydd/Cardiff, CF10 4UW
Ffon / Tel: (029) 2087

GWEITHIO DROS GAERDYDD, GWEITHIO DROSOCH CHI

Mae'r Cyngor yn croesawu gohebiaeth yn Gymraeg, Saesneg neu'n ddwyieithog. Byddwn yn cyfathrebu â chi yn ôl eich dewis, dim ond i chi roi gwybod i ni pa un sydd well gennych. Ni fydd gohebu yn Gymraeg yn arwain at oedi.

WORKING FOR CARDIFF, WORKING FOR YOU

The Council welcomes correspondence in Welsh, English or bilingually. We will ensure that we communicate with you in the language of your choice, as long as you let us know which you prefer. Corresponding in Welsh will not lead to delay.



With regards to your request to be informed of the location of the scatter area along the River Taff, I will ensure that you are informed of this prior to any public announcement.

Yn gywir
Yours sincerely

A handwritten signature in cursive script, appearing to read 'Michael Michael'.

Councillor / Y Cynghorydd Michael Michael
Cabinet Member for Clean Streets, Recycling & Environment
Aelod Cabinet dros Strydoedd Glân, Ailgylchu a'r Amgylchedd